

Crowdsourcing your PMO Governance Model

Crowdsourcing is a relatively new term that describes the act of taking a task traditionally performed by an employee and outsourcing it to an undefined, generally large group of people or community. In this presentation, that was part of the **2009 PMO Symposium**, an innovative approach to developing an organization's PMO Governance model was offered that leveraged crowdsourcing and Wikis to create a self-sustaining governance model that was easily scalable and adapted readily to changing organizational needs.

Enterprise Implementation of a Software-As-A-Service Solution: An Experience Report

*Software-as-a-Service or SaaS is a "new" approach to providing software solutions based on a Multi-tenant solution, focusing on configuration over customization and moving companies from software licenses/maintenance to software subscriptions. SaaS helps reduce the costs of managing software and provides faster implementation opportunities but it also requires a different perspective for large enterprise IT organizations to manage. This presentation provides an experience report of several SaaS implementations at a large enterprise IT organization. Presented at the **2010 Project Management Institute Conference (Houston).***